

DURBAN SKI BOAT CLUB---Newsbreak 12/12/2011

Hi everyone. Just need to bring you up to speed on a few issues.

Office Hours

Our normal working day is 8.00 am to 4.00pm, and in that there is no change. However, especially with boat inspection on the go, and with the pickup of outside functions, the office staff need a bit of “quiet time” to clear out admin issues. As a result the office will now open at 8.30am and close at 3.00pm. Even though you will see people busy in the office, before 8.30am, and after 3.00pm please respect this change.

Payment by EFT

As you can appreciate we receive a lot payments by EFT, and as such we need clear communication from you as to who the payer is, in order that we allocate the receipt of this money accurately. To assist us marrying up your payment please just put your initials and Surname on the advice notice----nothing else is needed. Once again thank you for your help and support on this simple but important part of admin.

Personal Queries

Once again a bit of help is needed here. Please commit any queries you have to E mail, and we will deal with it within 24 hours. Most queries come in by telephone, and with members needing attention at the window we are not coping very well in dealing efficiently with our members. Whilst we fully appreciate that some of us do not have access to E Mail, all we ask that if your query can be replied to in 24 hours, and you have E Mail please communicate with us in this manner.

Please send mail to accounts@durbanskiboatclub.co.za

Staff Christmas Party

We will hold this from 3.00pm on Monday 19th December. It will be held at the club

Parking

With the Christmas holidays about to kick off our parking facilities will again come under pressure. Here are a few guide lines to make life a little easier for us all.

- (a) Make sure you have your “Blue” card and that it has been activated at the DSBC and DUC clubs----the latter is critical for boom access.

- (b) Please follow the advice of the guards and parking attendants. Please be supportive of their assistance, as they have been given specific instructions over who to let in, and where to park.
- (c) If a PWC (DSBC, DUC, PYC) member invites guests to the clubs, then he/she must leave a list of names / registration numbers with the guards. Before the guard on duty accepts the list he must ask to see the membership card of the person giving him the list to ascertain that he / she is in fact a member and is entitled to invite guests.
- (d) A guest (non-member) is any person who does not have a PWC membership card in their own name. This includes wives, husbands, girlfriends, sisters, brothers and any members children older than 18, that don't have their own membership card.
- (e) No guest may be at the clubs without the introducing member being present. The introducing member must be the first to arrive and the last to leave when guests are invited to PWC. This means that guest lists must be handed in personally to the gate guard, they cannot be phoned through or sent via a third party.
- (f) Please respect the boat access to the new shelters. We have marked the "no parking area" with yellow standards. Please ensure you park behind these. Also at either end do not block off the entrance to the parking in the canal area.

Canteen Purchases

Please note that canteen purchases must be paid for at time of order-----no tabs allowed.

We are also looking at ways to speed up the service from the canteen and will be experimenting with some ideas, one of which will be to use "the flashing, vibrating donut" that has been successfully used at DUC. How does it work? Having purchased your food you return to your table on the grass patch with this little machine. When your food is ready they push a button in the canteen, which activates this little donut. Two things will happen (a) It will give you the fright of your life (b) If still alive go and collect your food.

We are also looking at setting up a buffet style breakfast arrangement and likewise for hamburgers, hot dogs etc. As we put these to the test please give us your valued feedback. The whole idea is to see that you and your guests are served swiftly and with hot food.

Father Christmas and Family day on Friday 16/12/2011

Just a friendly reminder to get your presents for your children to the office. Please make sure they are clearly marked as Father Christmas has poor eyesight. Regarding timing Father Christmas usually arrives from the sea at around 10.00am to 10.15am-----all depends on sea conditions. There will be sweets etc for the kids.

And for those who are doing a potjie for their families please remember to phone through and 'register" your potjie, as there will be prizes. Live music will also be on the go.

To close your committee and staff wish all our members an enjoyable Christmas and a top class New Year. If you are driving afar please do so carefully.

Warm regards,

Commodore , Committee, and Staff